

For further information and query resolution, login to your Auxo App and refer to this icon in the Help menu to chat with our team representatives (between 10:00 AM to 07:00 PM from Monday to Friday) OR email your queries at:

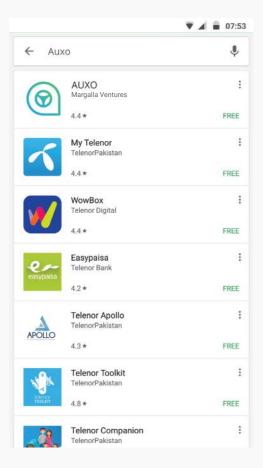
USER MANUAL

support@auxo.com.pk





SIGN IN & SIGN UP

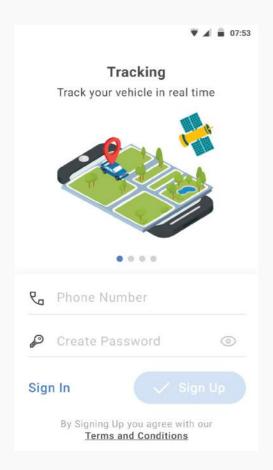


Go to "Google Play Store" or Apple App Store and search for "AUXO"

Click to download and install the app on your smartphone.

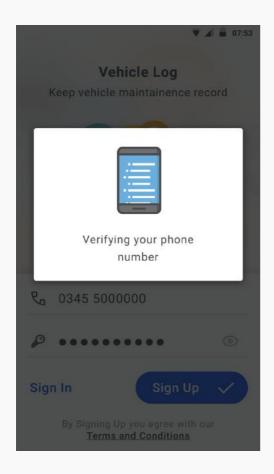




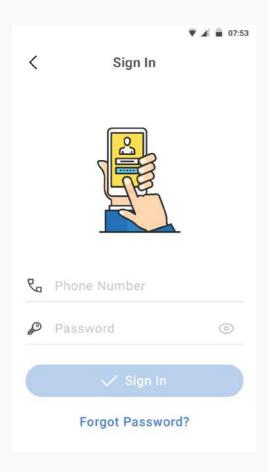


Launch the app, type in your Phone Number and Password to Sign Up.

Your password must be atleast 8 characters including numerics, uppercase and lowercase letters.



For the purpose of verification, a 4 digit code will be sent to your phone number via SMS.

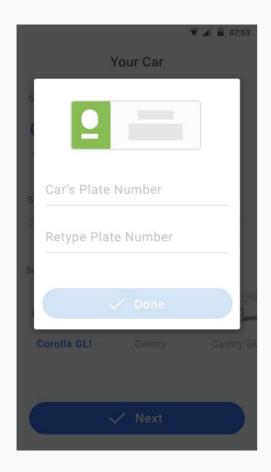


To Sign In, re-type your Phone Number and Password.

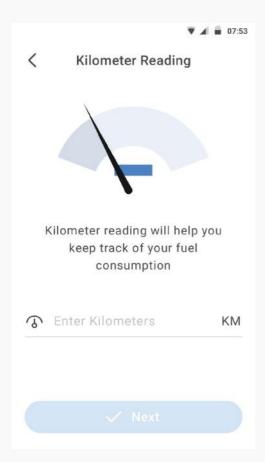


Select your car's Make, Year and Model.

In-case your car is not available in the list then click "Others" to manually enter the details.



Type your car's plate number. Re-type to confirm.



Enter latest kilometer value from the ODO meter of your car.



To pair your device, please scan the QR code given on the device

OR

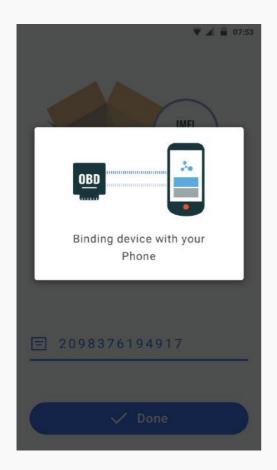
Enter IMEI Number



Scan the QR code pasted at the back of your AUXO device to pair it with your app.

OR

To manually pair your device with the app, click "Enter IMEI Number" and proceed to type the number given on your device.



The app will take a few moments to bind the device with your phone



Please plug the OBD device in OBD-II port of your car

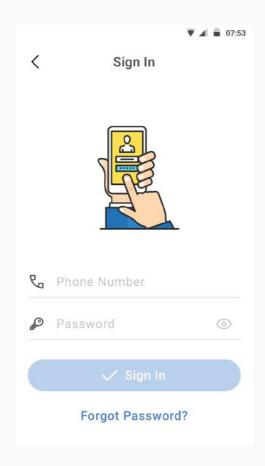
To start monitoring your car, make sure you have plugged the AUXO device in its OBD-II port.



The highlighted regions show the possible OBD-II port locations in which the AUXO device can be plugged.



FORGOT PASSWORD



If you fail to remember your password, go to the Sign In screen and click "Forgot Password."



Phone Number

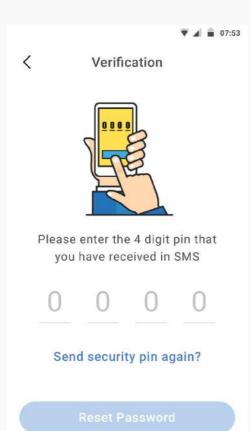


Please enter your phone number to continue

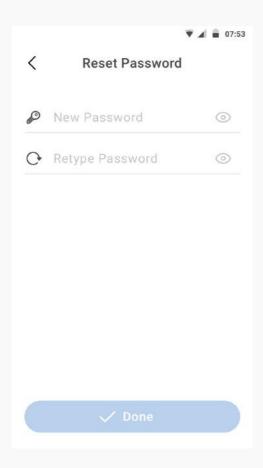


Next \rightarrow

Type in your phone number through which you are registered on the app.



You will receive a 4 digit security pin via SMS. The security pin will automatically be verified by the app (if not, type in manually).



Type and retype your New Password.

After this you will be directed to the Sign In screen to login with your existing username and new password.



DEVICE STATUS

There are 2 Green LEDs, one is of Navigate and the other one is of Status.



Navigate LED

Behavior	Meaning
Permanently switched on	GPS signals not received
Blinking every second	Normal mode, GPS is working
Off	GPS is turned off because:
	Device in deep sleep mode
	Or
	GPS antenna malfunctioned

Status LED

Behavior	Meaning
Blinking every second	Normal mode
Blinking every 2 seconds	Deep sleep mode
Blinking fast for a short time	Modem activity
Blinking fast constantly	Boot mode
	Device not working
Off	Or
	Device firmware is being flashed

You can also visit our webpage for more details:

www.auxo.com.pk